



# **CCTV Policy**

## 1. **Statement of Intent**

The Purpose of this policy is to regulate the management, operation, and use of the CCTV system (Closed Circuit Television) at UTC Plymouth. CCTV systems are installed (both internally and externally) in premises for the purpose of enhancing security of the building and its associated equipment as well as creating a mindfulness among the occupants, at any one time, that a surveillance security system is in operation within and/or in the external environs of the premises during both the daylight and night hours each day. CCTV surveillance at the School is intended for the purposes of:

- Protecting the School buildings and school assets, both during and after school hours;
- Promoting the health and safety of staff, pupils and visitors as well as for monitoring student behaviour;
- Preventing bullying;
- Reducing the incidence of crime and anti-social behaviour (including theft and vandalism);
- Supporting the police in a bid to deter and detect crime;
- Assisting in identifying, apprehending and prosecuting offenders; and
- Ensuring that the School rules are respected so that the School can be properly managed.

The CCTV system will not be used to:

- Encroach on an individual's right to privacy
- Monitor people in spaces where they have a heightened expectation of privacy (including toilets and changing rooms)
- Follow particular individuals, unless there is an ongoing emergency incident occurring
- Pursue any other purposes than the ones stated above

The list of uses of CCTV is not exhaustive and other purposes may be or become relevant.

The CCTV system is registered with the Information Commissioner under the terms of the Data Protection Act 2018. The system complies with the requirements of the Data Protection Act 2018 and UK GDPR.

Footage or any information gleaned through the CCTV system will never be used for commercial purposes.

In the unlikely event that the police request that CCTV footage be released to the media, the request will only be complied with when written authority has been provided by the police, and only to assist in the investigation of a specific crime.

The footage generated by the system should be of good enough quality to be of use to the police or the court in identifying suspects.

## 2. **Legislation & Guidance**

### 2.1. Legislation

[UK General Data Protection Regulation](#)

[Data Protection Act 2018](#)

[Human Rights Act 1998](#)

[European Convention on Human Rights](#)

[The Regulation of Investigatory Powers Act 2000](#)

[The Protection of Freedoms Act 2012](#)

[The Freedom of Information Act 2000](#)

[The Education \(Pupil Information\) \(England\) Regulations 2005 \(as amended in 2016\)](#)

[The Freedom of Information and Data Protection \(Appropriate Limit and Fees\) Regulations 2004](#)

[The School Standards and Framework Act 1998](#)

[The Children Act 1989](#)

[The Children Act 2004](#)

[The Equality Act 2010](#)

### 2.2. Guidance

[Surveillance Camera Code of Practice \(2021\)](#)

## 3. **Definitions**

Surveillance: The act of watching a person or a place

CCTV: Closed circuit television; video cameras used for surveillance

Covert Surveillance: operation of cameras in a place where people have not been made aware they are under surveillance.

## 4. **Covert Surveillance**

Covert surveillance will only be used in extreme circumstances, such as where there is a suspicion of a criminal offence. If the situation arises where covert surveillance is needed (such as following police advice for the prevention or detection of crime or where there is a risk to public safety), a data protection impact assessment will be completed in order to comply with data protection law.

## 5. **Location of Cameras**

Wherever cameras are installed appropriate signage is in place to warn members of the school community that they are under surveillance. The signage:

- Identifies the school as the operator of the CCTV system
- Identifies the school as the data controller
- Provides contact details for the school

Cameras are not and will not be aimed off school grounds into public spaces or people's private property.

Cameras are positioned in order to maximise coverage, but there is no guarantee that all incidents will be captured on camera. Cameras are located as follows:

Main entrance - external stairs

Top Floor Science corridor

Quad, x2  
Engineering Car Park x2  
Bike Shed/Side Garden  
Side Garden path  
Outside playground / car ramp  
Outside playground bike shed  
English stairwell  
Engineering classroom  
IT Corridor Lift Lobby  
Quad fire exit  
IT stairwell  
2nd floor hub  
Maths block entrance  
Engineering workshop  
Ground floor corridor  
Reception  
Sixth form / Mez stairwell  
IT Corridor  
GFH stairwell  
English corridor  
Top floor hub  
Science stairwell  
Sports Hall corridor  
Canteen x3  
PE lift lobby  
Second floor lift lobby  
Science corridor  
Engineering corridor fire exit  
Engineering workshop  
Sports hall corridor by water dispenser  
PSC  
IT corridor  
Top of IT stairwell  
Bottom of sixth form stairwell  
Pedestrian gate, entry and exit  
Room 121  
Science corridor outside room 214  
Science corridor outside room 216  
English stairwell  
Glassbox  
Inner gates  
Outer gates  
Hard court playground  
Ex3 cabins  
Room 124  
Science stairwell  
Server Room  
Student reception  
Visitor car park  
Vehicle gate

## **6. Storage and Retention of CCTV Images**

Recorded data will not be retained for longer than 31 days except where the image identifies an issue and is retained specifically in the context of an investigation/prosecution of that issue.

Where data is retained for longer than 31 days an electronic file held on a secure central server where specific CCTV images/recordings are retained will be kept. The Data Protection Act and UK GDPR does not prescribe any specific minimum or maximum retention periods that apply to all systems or footage. Therefore, retention will reflect the School's purposes for recording information, and how long it is needed to achieve this purpose.

The School will store data securely at all times.

## **7. Roles and responsibilities**

### **The Governing Board**

The governing board has the ultimate responsibility for ensuring the CCTV system is operated within the parameters of this policy and that the relevant legislation (defined in section 2.1) is complied with.

### **The Headteacher**

The Headteacher will:

- Take responsibility for all day-to-day leadership and management of the CCTV system
- Liaise with the data protection officer (DPO) to ensure that the use of the CCTV system is in accordance with the stated aims and that its use is needed and justified
- Ensure that the guidance set out in this policy is followed by all staff
- Review the CCTV policy to check that the school is compliant with legislation
- Ensure all persons with authorisation to access the CCTV system and footage have received proper training from the DPO in the use of the system and in data protection
- Sign off on any expansion or upgrading to the CCTV system, after having taken advice from the DPO and taken into account the result of a data protection impact assessment
- Decide, in consultation with the DPO, whether to comply with disclosure of footage requests from third parties

### **The Data Protection Officer**

The Data Protection Officer (DPO) will:

- Train persons with authorisation to access the CCTV system and footage in the use of the system and in data protection
- Train all staff to recognise a subject access request
- Deal with subject access requests in line with the Freedom of Information Act (2000)
- Monitor compliance with UK data protection law
- Advise on and assist the school with carrying out data protection impact assessments
- Act as a point of contact for communications from the Information Commissioner's Office
- Conduct data protection impact assessments
- Ensure data is handled in accordance with data protection legislation
- Ensure footage is obtained in a legal, fair and transparent manner

- Ensure footage is destroyed when it falls out of the retention period
- Keep accurate records of all data processing activities and make the records public on request
- Inform subjects of how footage of them will be used by the school, what their rights are, and how the school will endeavour to protect their personal information
- Ensure that the CCTV systems are working properly and that the footage they produce is of high quality so that individuals pictured in the footage can be identified
- Ensure that the CCTV system is not infringing on any individual's reasonable right to privacy in public spaces
- Carry out termly checks to determine whether footage is being stored accurately, and being deleted after the retention period
- Receive and consider requests for third-party access to CCTV footage

## **8. Storage of CCTV Footage**

Footage will be retained for 30 days. At the end of the retention period, the files will be overwritten automatically.

- On occasion footage may be retained for longer than 30 days, for example where a law enforcement body is investigating a crime, to give them the opportunity to view the images as part of an active investigation.
- Recordings will be downloaded and encrypted, so that the data will be secure and its integrity maintained, so that it can be used as evidence if required.
- The DPO will carry out termly checks to determine whether footage is being stored accurately, and being deleted after the retention period.

## **9. Access to CCTV Footage**

Access will only be given to authorised persons, for the purpose of pursuing the aims stated in section 1.1, or if there is a lawful reason to access the footage.

Any individuals that access the footage must record their name, the date and time, and the reason for access in the access log.

Any visual display monitors will be positioned so only authorised personnel will be able to see the footage.

### **9.1. Staff Access**

The following members of staff have authorisation to access the CCTV footage:

- Jo Ware (Headteacher)
- Scott Sheldon (AVP Level 3)
- Jack Olver (Operations Site)
- Rachel Miller (DSL)
- Michael Hall (Behaviour Lead Level 3)
- Anyone with express permission of the Headteacher

CCTV footage will only be accessed from authorised personnel's work devices, or from the visual display monitors.

All members of staff who have access will undergo training to ensure proper handling of the system and footage.

Any member of staff who misuses the surveillance system may be committing a criminal offence, and will face disciplinary action.

## **9.2. Subject Access Requests (SAR)**

According to UK GDPR and Data Protection Act 2018, individuals have the right to request a copy of any CCTV footage of themselves.

Upon receiving the request the school will immediately issue a receipt and will then respond within 30 days during term time. The school reserves the right to extend that deadline during holidays due to difficulties accessing appropriate staff members.

All staff have received training to recognise SARs. When a SAR is received staff should inform the DPO in writing. When making a request, individuals should provide the school with reasonable information such as the date, time and location the footage was taken to aid school staff in locating the footage.

On occasion the school will reserve the right to refuse a SAR, if, for example, the release of the footage to the subject would prejudice an ongoing investigation.

Images that may identify other individuals will need separate consent from these individuals before releasing the footage.

The school reserves the right to charge a reasonable fee to cover the administrative costs of complying with an SAR that is repetitive, unfounded or excessive.

Footage that is disclosed in a SAR will be disclosed securely to ensure only the intended recipient has access to it.

Records will be kept that show the date of the disclosure, details of who was provided with the information (the name of the person and the organisation they represent), and why they required it.

Individuals wishing to make an SAR can find more information about their rights, the process of making a request, and what to do if they are dissatisfied with the response to the request on the [ICO website](#).

## **9.3. Third-Party Access**

CCTV footage will only be shared with a third party to further the aims of the CCTV system set out in section 1.1 (e.g. assisting the police in investigating a crime).

Footage will only ever be shared with authorised personnel such as law enforcement agencies or other service providers who reasonably need access to the footage (e.g. investigators).

All requests for access should be set out in writing and sent to the headteacher and the DPO.

The school will comply with any court orders that grant access to the CCTV footage. The school will provide the courts with the footage they need without giving them unrestricted access. The DPO will consider very carefully how much footage to disclose, and seek legal advice if necessary.

The DPO will ensure that any disclosures that are made are done in compliance with UK GDPR.

All disclosures will be recorded by the DPO.

## **10. Data protection impact assessment (DPIA)**

The school follows the principle of privacy by design. Privacy is taken into account during every stage of the deployment of the CCTV system, including its replacement, development and upgrading.

The system is used only for the purpose of fulfilling its aims (stated in section 1.1).

When the CCTV system is replaced, developed or upgraded a DPIA will be carried out to be sure the aim of the system is still justifiable, necessary and proportionate.

The DPO will provide guidance on how to carry out the DPIA. The DPIA will be carried out by Jeanne Madderson.

Those whose privacy is most likely to be affected, including the school community and neighbouring residents, will be consulted during the DPIA, and any appropriate safeguards will be put in place.

A new DPIA will be done annually and/or whenever cameras are moved, and/or new cameras are installed.

If any security risks are identified in the course of the DPIA, the school will address them as soon as possible.

## **11. Security**

The system manager will be responsible for overseeing the security of the CCTV system and footage.

The system will be checked for faults once a term.

Any faults in the system will be reported as soon as they are detected and repaired as soon as possible, according to the proper procedure.

Footage will be stored securely and encrypted wherever possible.

The CCTV footage will be password protected and any camera operation equipment will be securely locked away when not in use.

Proper cyber security measures will be put in place to protect the footage from cyber attacks.

Any software updates (particularly security updates) published by the equipment's manufacturer that need to be applied, will be applied as soon as possible.

## **12. Complaints**

Complaints should be directed to the headteacher or the DPO and should be made according to the school's complaints policy.

## **13. Monitoring**

The policy will be reviewed annually by the DPO to consider whether the continued use of a surveillance camera remains necessary, proportionate and effective in meeting its stated purposes.

## **14. Links to other policies**

- [Data protection policy](#)
- [Biometric data policy](#)
- [Staff Privacy Notice](#)
- [Safeguarding policy](#)

UTC PLYMOUTH POLICIES

VERSION CONTROL SHEET

**POLICY NAME: CCTV Policy**

**Policy Prepared by: Sarah Beveridge**

<b>Document date</b>	<b>Filename</b>	<b>Mtg submitted</b>	<b>Summary of changes required</b>
01/10/2023		LGB Feb/04	Pending
01/11/2025		JW/JH/SD	Staff access updated
30/03/2026		JH	Updated